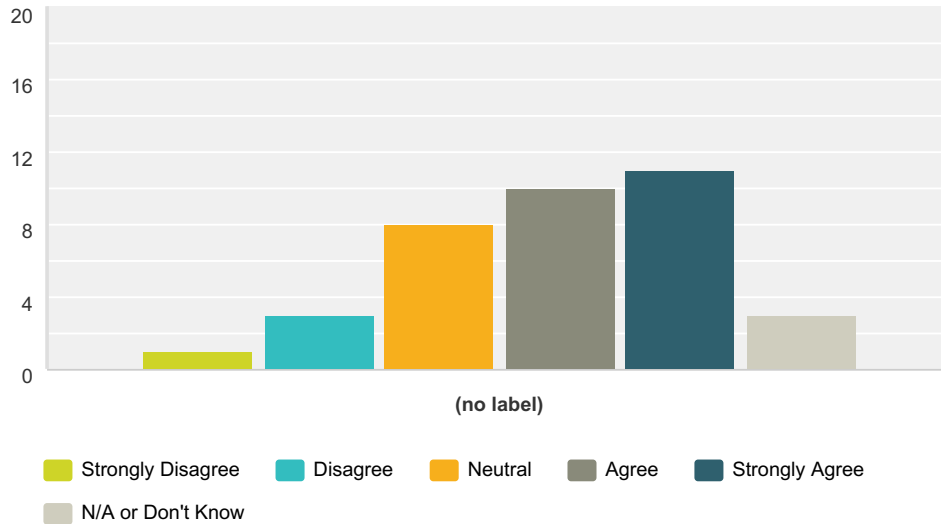


Q1 My program is successful in responding to the questions my clients have about HIV benefits in relation to the Affordable Care Act.

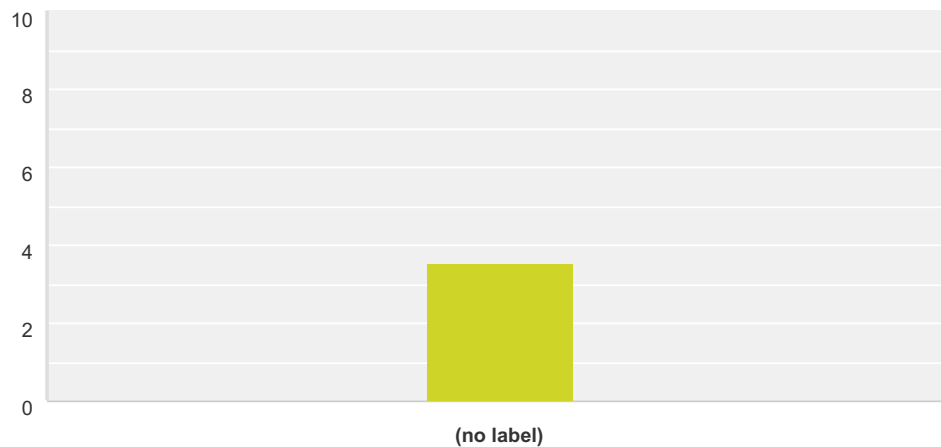
Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	2.78% 1	8.33% 3	22.22% 8	27.78% 10	30.56% 11	8.33% 3	36	3.82

Q2 In general, my clients do not have to wait more than two (2) weeks to see their primary care provider.

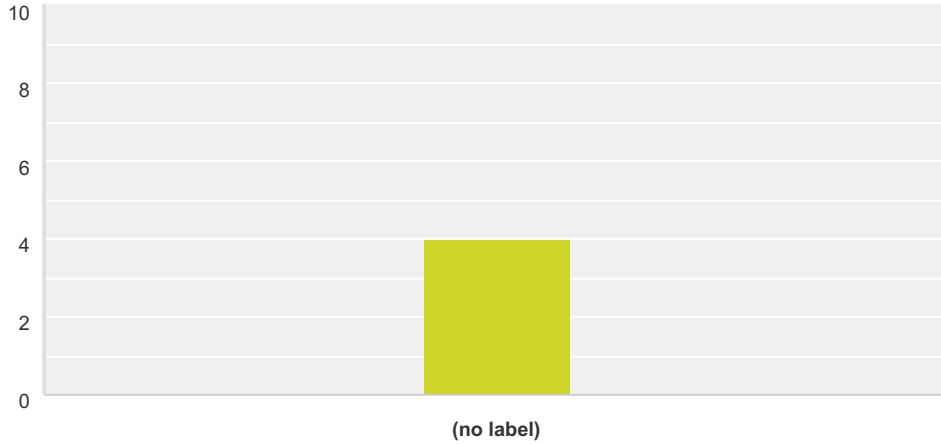
Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	2.78% 1	19.44% 7	8.33% 3	36.11% 13	16.67% 6	16.67% 6	36	3.53

Q3 In general, my clients do not have to wait more than two (2) weeks to access benefits counseling.

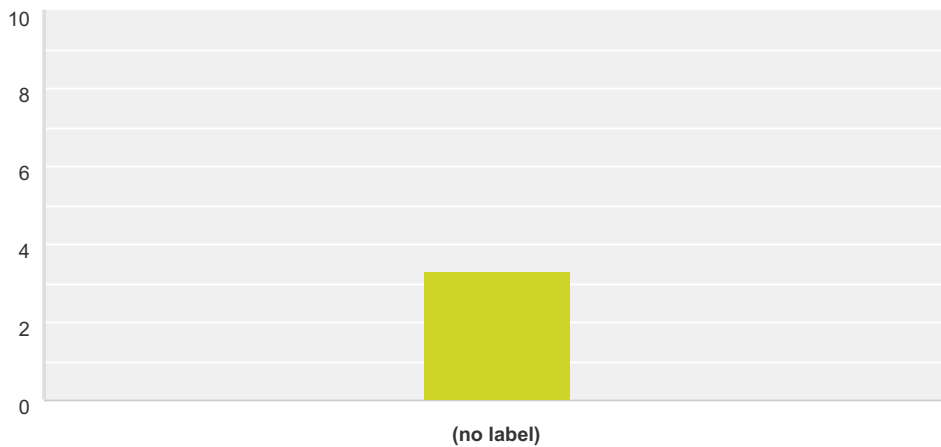
Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	2.78% 1	2.78% 1	13.89% 5	44.44% 16	27.78% 10	8.33% 3	36	4.00

Q4 It is easy for someone with HIV (new or existing positive client) to start care at a new clinic (considering insurance enrollment, new patient appointment wait time, language barriers, etc.)

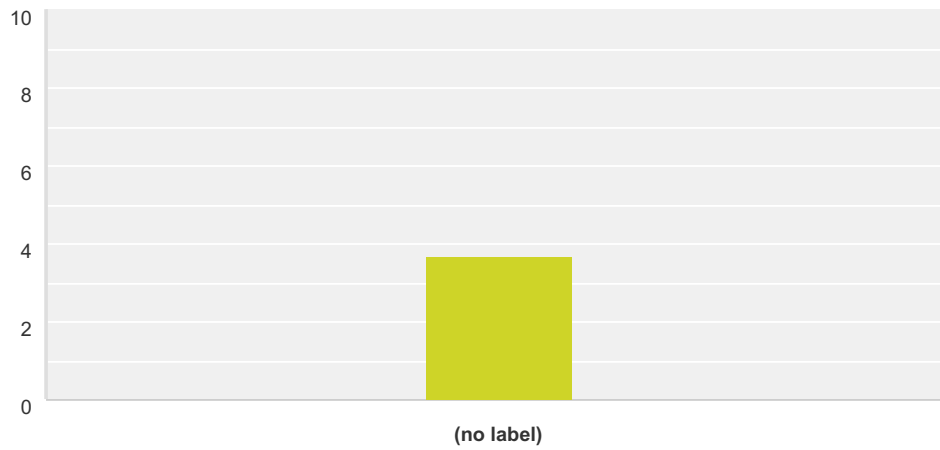
Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	2.78% 1	25.00% 9	22.22% 8	27.78% 10	16.67% 6	5.56% 2	36	3.32

Q5 Patients receive the support they need to enroll in Medi-Cal Expansion.

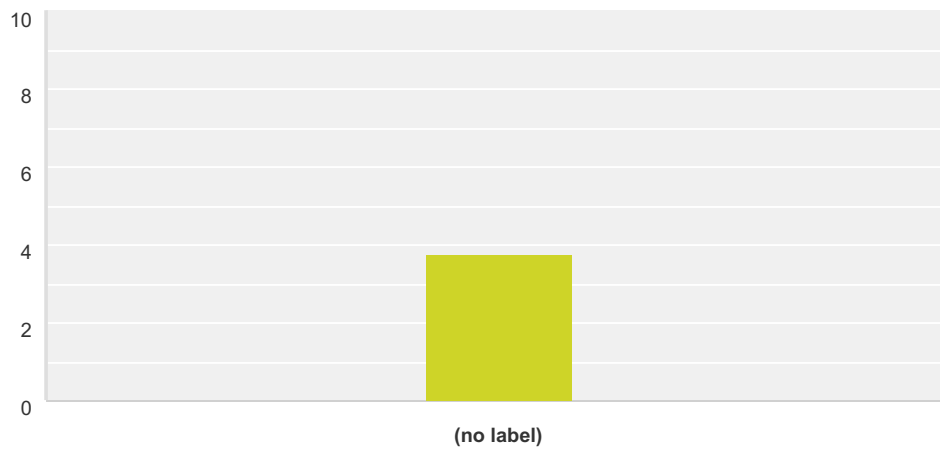
Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	0.00% 0	8.33% 3	25.00% 9	36.11% 13	13.89% 5	16.67% 6	36	3.67

Q6 Patients receive the support they need to enroll in Covered California.

Answered: 36 Skipped: 0



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A or Don't Know	Total	Weighted Average
(no label)	0.00% 0	8.33% 3	22.22% 8	36.11% 13	19.44% 7	13.89% 5	36	3.77

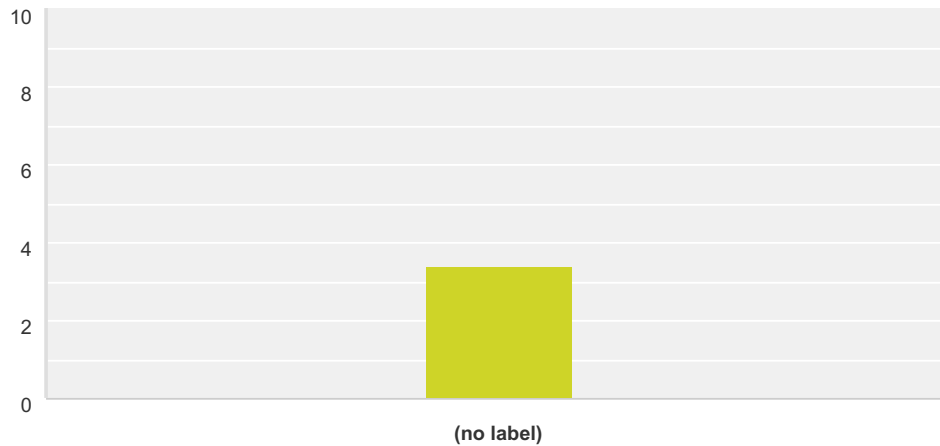
Q7 Please share you additional thoughts about SF HIV systems capacity to respond to clients' needs related to the Affordable Care Act.

ACA+HIV: A Front Line Workers' View

Answered: 12 Skipped: 24

Q8 I generally have enough time throughout my workweek to complete all of the administrative tasks that are associated with my role (e.g. non-billable, job-related tasks such as charting, staff meetings, attending trainings, service plan development).

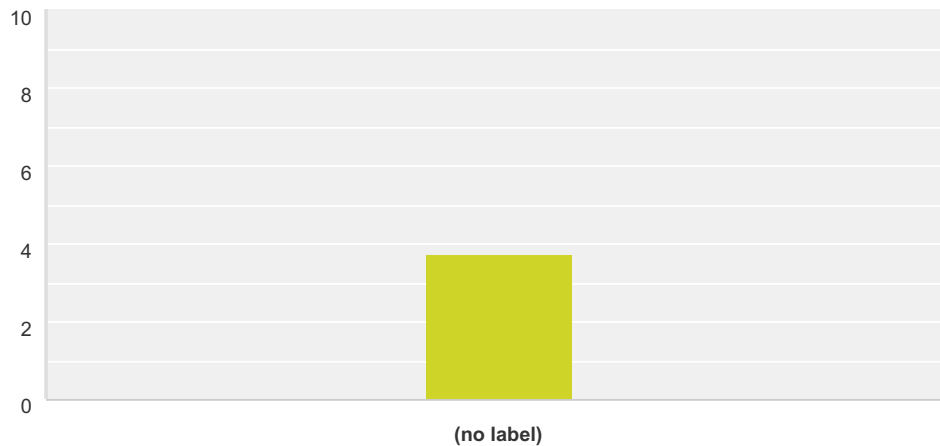
Answered: 34 Skipped: 2



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
(no label)	2.94% 1	23.53% 8	17.65% 6	38.24% 13	14.71% 5	2.94% 1	34	3.39

Q9 Administrative tasks take up the following percentage of my workweek:

Answered: 34 Skipped: 2



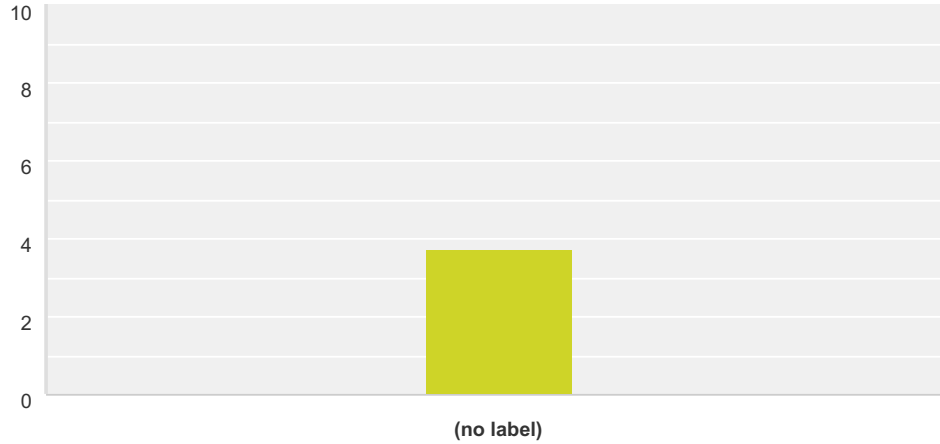
	Less than 15%	15-25%	25-35%	35-45%	45%+	N/A	Total	Weighted Average
(no label)	0	0	0	0	0	0	34	3.39

ACA+HIV: A Front Line Workers' View

(no label)	2.94%	8.82%	35.29%	20.59%	32.35%	0.00%	34	3.71
	1	3	12	7	11	0		

Q10 I generally have enough time throughout my workweek to complete all of the client service delivery tasks that are associated with my role (e.g. billable service delivery such as: client meetings, work on behalf of a client, case conferences).

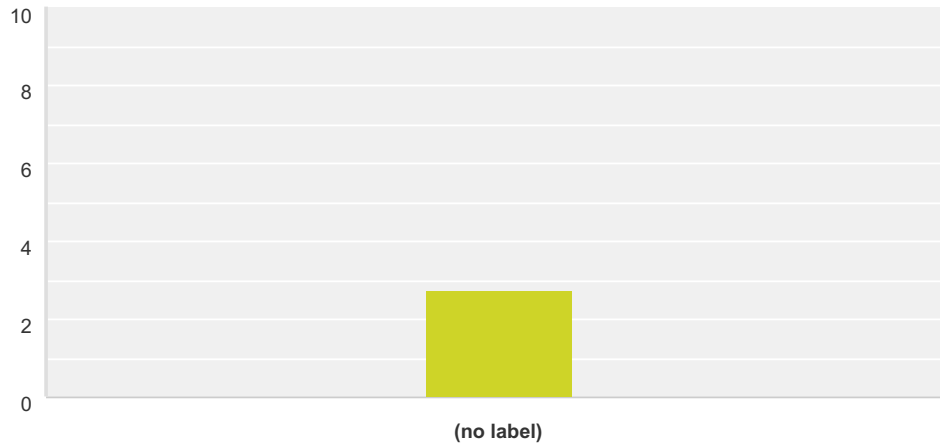
Answered: 34 Skipped: 2



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
(no label)	2.94%	8.82%	17.65%	50.00%	17.65%	2.94%	34	3.73
	1	3	6	17	6	1		

Q11 Client service delivery tasks generally take up the following percentage of my workweek:

Answered: 34 Skipped: 2



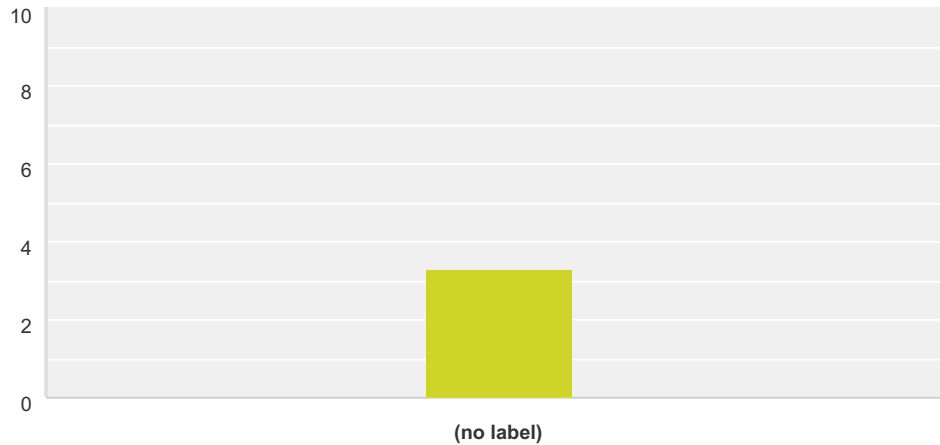
	Less than 50%	50-60%	60-70%	70-80%	80%+	N/A	Total	Weighted Average

ACA+HIV: A Front Line Workers' View

(no label)	23.53% 8	17.65% 6	23.53% 8	26.47% 9	5.88% 2	2.94% 1	34	2.73
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Q12 My workload allows me enough time to regularly attend trainings and stay informed about the Affordable Care Act as it affects people with HIV.

Answered: 34 Skipped: 2



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total	Weighted Average
(no label)	0.00% 0	20.59% 7	41.18% 14	26.47% 9	11.76% 4	34	3.29

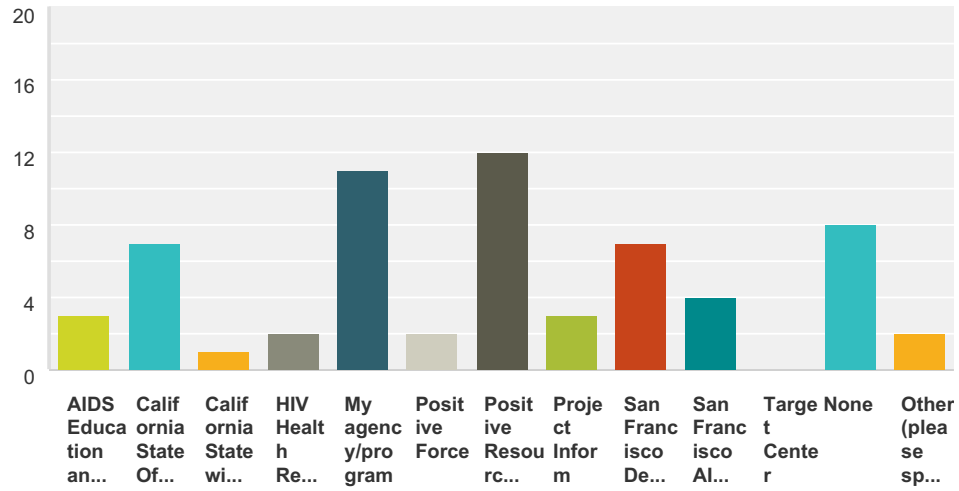
Q13 Please share your additional thoughts about your current workload as it relates to HIV and the Affordable Care Act.

Answered: 7 Skipped: 29

Q14 During the past 12 months, I received training on HIV and the Affordable Care Act from the following sources (webinar, in person, etc.). Check all that apply:

Answered: 31 Skipped: 5

ACA+HIV: A Front Line Workers' View

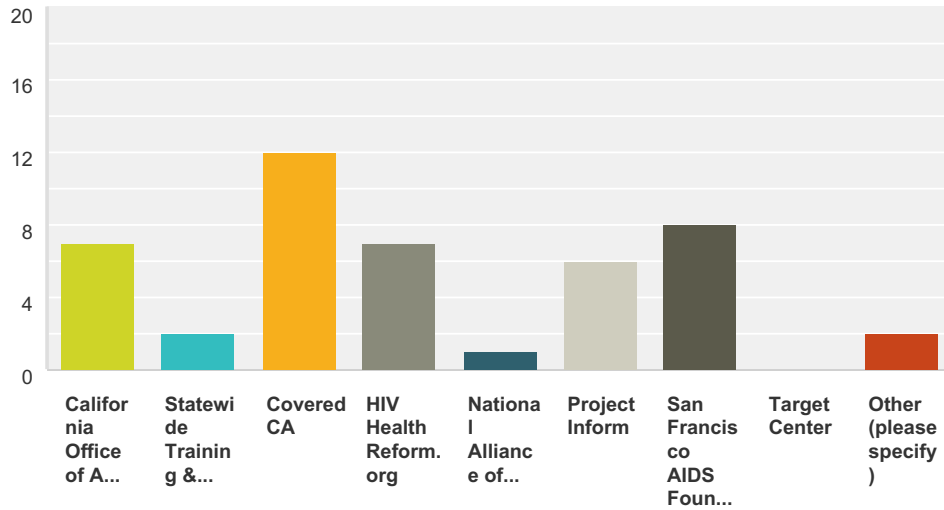


Answer Choices	Responses
AIDS Education and Training Center (AETC)	9.68% 3
California State Office of AIDS	22.58% 7
California Statewide Training & Education Program (CSTEP)	3.23% 1
HIV Health Reform.org	6.45% 2
My agency/program	35.48% 11
Positive Force	6.45% 2
Positive Resource Center	38.71% 12
Project Inform	9.68% 3
San Francisco Department of Public Health	22.58% 7
San Francisco AIDS Foundation	12.90% 4
Target Center	0.00% 0
None	25.81% 8
Other (please specify)	6.45% 2
Total Respondents: 31	

Q15 I regularly return to the following websites for information on HIV and the Affordable Care Act.

Answered: 23 Skipped: 13

ACA+HIV: A Front Line Workers' View

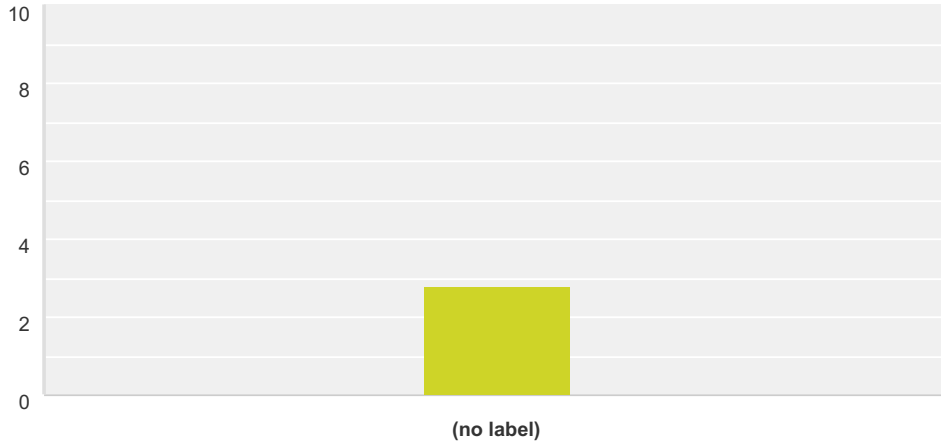


Answer Choices	Responses
California Office of AIDS California	30.43% 7
Statewide Training & Education Program (CSTEP)	8.70% 2
Covered CA	52.17% 12
HIV Health Reform.org	30.43% 7
National Alliance of State & Territorial AIDS Directors (NASTAD)	4.35% 1
Project Inform	26.09% 6
San Francisco AIDS Foundation	34.78% 8
Target Center	0.00% 0
Other (please specify)	8.70% 2
Total Respondents: 23	

Q16 Over the past 12 months, I received enough training and education about HIV and the Affordable Care Act to be able to support my clients with their questions on this topic.

Answered: 32 Skipped: 4

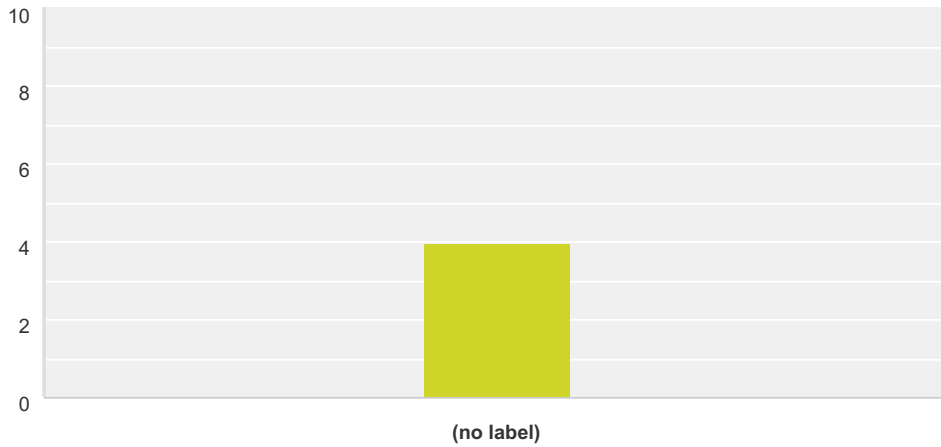
ACA+HIV: A Front Line Workers' View



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total	Weighted Average
(no label)	6.25% 2	31.25% 10	37.50% 12	25.00% 8	0.00% 0	32	2.81

Q17 If I cannot answer my client's questions about Medi-Cal Expansion, I know where to refer them for assistance.

Answered: 33 Skipped: 3

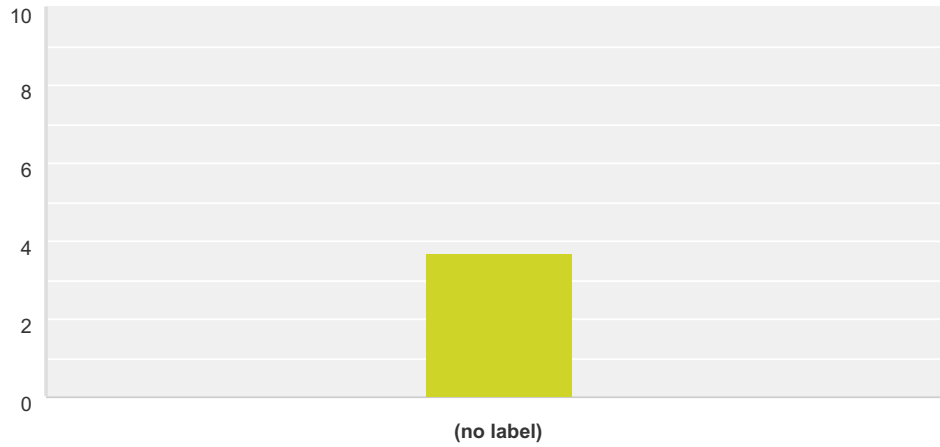


	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total	Weighted Average
(no label)	0.00% 0	6.06% 2	12.12% 4	60.61% 20	21.21% 7	33	3.97

Q18 If I cannot answer my client's questions about the Covered California marketplace, I know where to refer them for assistance.

Answered: 32 Skipped: 4

ACA+HIV: A Front Line Workers' View



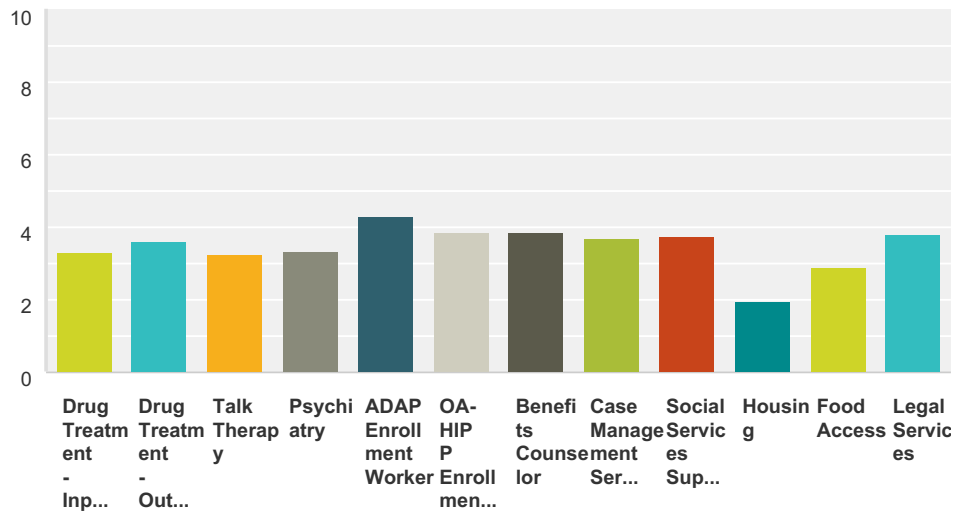
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total	Weighted Average
(no label)	0.00% 0	9.38% 3	28.13% 9	50.00% 16	12.50% 4	32	3.66

Q19 Please share your additional thoughts about training and education in relation to HIV and the Affordable Care Act.

Answered: 7 Skipped: 29

Q20 Please rate the following services in terms of accessibility by your clients (1 being not accessible at all, 5 being extremely accessible).

Answered: 30 Skipped: 6



	1	2	3	4	5	Total	Weighted Average
Drug Treatment - Inpatient	6.90% 2	17.24% 5	24.14% 7	41.38% 12	10.34% 3	29	3.31

ACA+HIV: A Front Line Workers' View

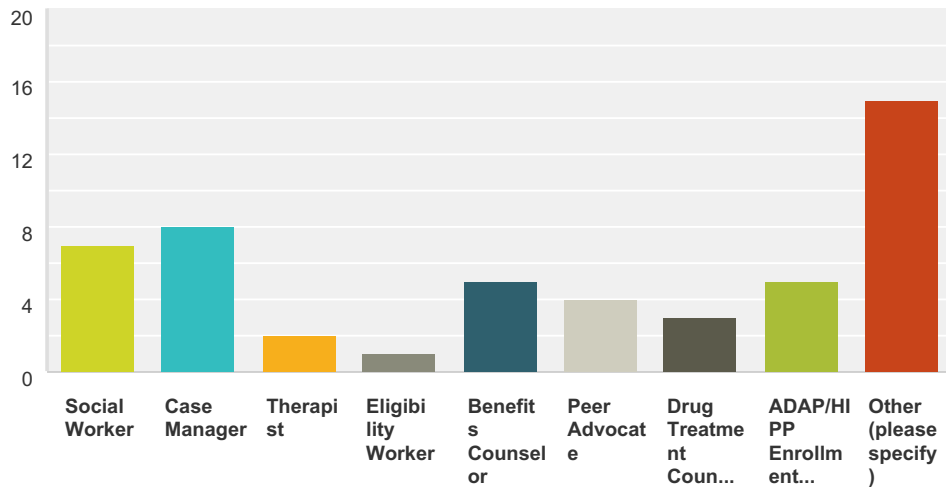
Drug Treatment - Outpatient	3.45% 1	17.24% 5	17.24% 5	41.38% 12	20.69% 6	29	3.59
Talk Therapy	6.67% 2	20.00% 6	30.00% 9	26.67% 8	16.67% 5	30	3.27
Psychiatry	6.67% 2	13.33% 4	33.33% 10	33.33% 10	13.33% 4	30	3.33
ADAP Enrollment Worker	0.00% 0	0.00% 0	10.34% 3	51.72% 15	37.93% 11	29	4.28
OA-HIPP Enrollment Worker	3.33% 1	0.00% 0	26.67% 8	50.00% 15	20.00% 6	30	3.83
Benefits Counselor	0.00% 0	3.33% 1	26.67% 8	53.33% 16	16.67% 5	30	3.83
Case Management Services	3.33% 1	16.67% 5	16.67% 5	33.33% 10	30.00% 9	30	3.70
Social Services Support (groups, activities)	0.00% 0	13.33% 4	23.33% 7	36.67% 11	26.67% 8	30	3.77
Housing	43.33% 13	30.00% 9	16.67% 5	6.67% 2	3.33% 1	30	1.97
Food Access	10.00% 3	23.33% 7	36.67% 11	26.67% 8	3.33% 1	30	2.90
Legal Services	3.33% 1	0.00% 0	20.00% 6	66.67% 20	10.00% 3	30	3.80

Q21 Please share your additional thoughts about the HIV systems of care in relation to the Affordable Care Act.

Answered: 5 Skipped: 31

Q22 My role is (check all that apply)

Answered: 33 Skipped: 3



Answer Choices

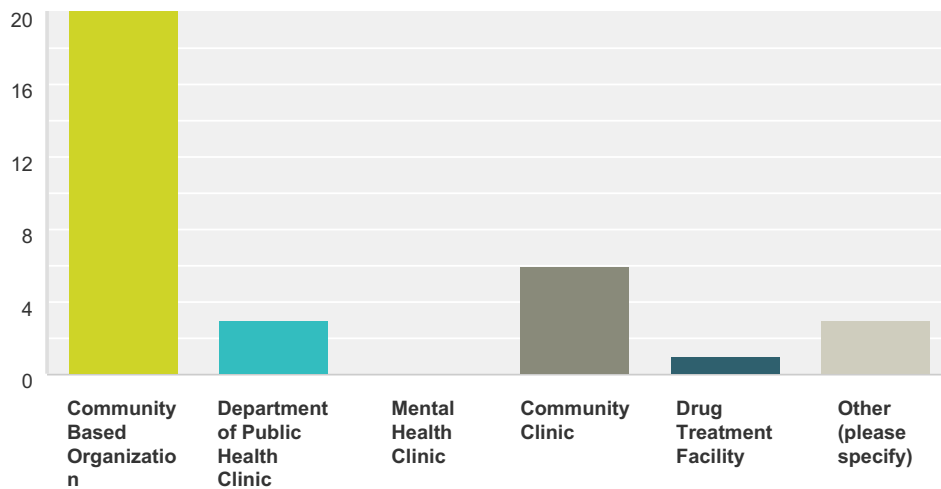
Responses

ACA+HIV: A Front Line Workers' View

Social Worker	21.21%	7
Case Manager	24.24%	8
Therapist	6.06%	2
Eligibility Worker	3.03%	1
Benefits Counselor	15.15%	5
Peer Advocate	12.12%	4
Drug Treatment Counselor	9.09%	3
ADAP/HIPP Enrollment Worker	15.15%	5
Other (please specify)	45.45%	15
Total Respondents: 33		

Q23 I work at a:

Answered: 33 Skipped: 3

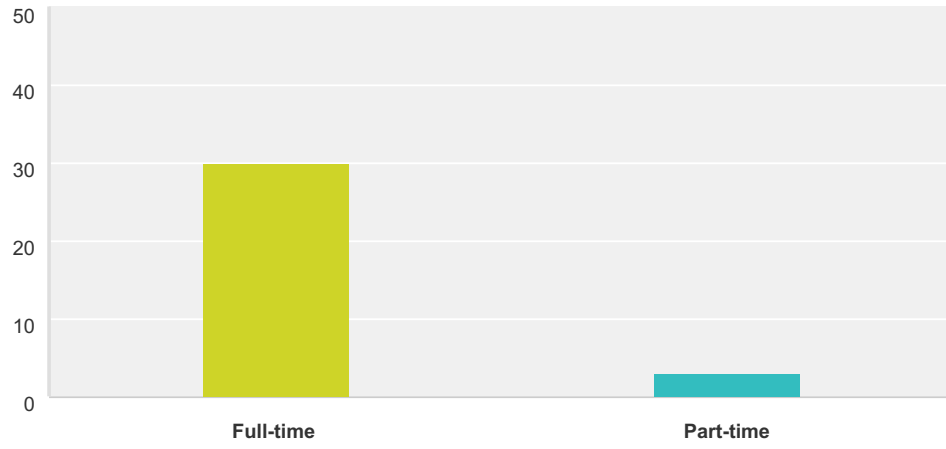


Answer Choices	Responses
Community Based Organization	60.61% 20
Department of Public Health Clinic	9.09% 3
Mental Health Clinic	0.00% 0
Community Clinic	18.18% 6
Drug Treatment Facility	3.03% 1
Other (please specify)	9.09% 3
Total	33

Q24 My position is:

Answered: 33 Skipped: 3

ACA+HIV: A Front Line Workers' View



Answer Choices	Responses
Full-time	90.91% 30
Part-time	9.09% 3
Total	33